



Josephine Pfeiffer <jpfeiffe@redhat.com>

Fwd: EasyRide purchase receipt – your journeys on 21.07.2025

1 message

Josephine Pfeiffer <pfeifferj@archlinux.ch>
To: Josephine Pfeiffer <josie@redhat.com>

Thu, Jul 24, 2025 at 1:28 PM

Sent from my iPhone

Begin forwarded message:

From: SBB CFF FFS <noreply@order.info.sbb.ch>
 Date: 22 July 2025 at 8:17:02 AM GMT+1
 To: pfeifferj@archlinux.ch
 Subject: EasyRide purchase receipt – your journeys on 21.07.2025
 Reply-To: SBB CFF FFS <noreply@sbb.ch>

[Click here for the web view of this e-mailing.](#)**Hello Josephine Pfeiffer**

Thank you for travelling with EasyRide.

Order number 150085136444

Payment charge

Reference number 250722091658343997

| Payment method | Date | Amount |
|-------------------------------------|------------|-----------|
| American Express xxxxxxxxxxx6707 | 22.07.2025 | CHF 97.00 |

Your journeys on 21.07.2025

| Journey from | To | Class |
|-----------------------|-----------------------|-----------|
| Zürich, Tunnelstrasse | Oberzollikofen | 1st class |
| Oberzollikofen | Zürich, Tunnelstrasse | 1st class |

Tickets charged

| Item | Fare | Price |
|------|------|-----------------------------|
| | | CHF 59.00 incl. 8.1% VAT |

| | | |
|------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------|-----------------------------|
| Point-to-point Ticket Zürich, Tunnelstrasse - Oberzollikofen via Zürich Bahnhofstrasse - Olten - Bern Reference no. 1397950663 Item no. 125 | 2nd class, single and return journey, Half-Fare Travelcard Valid: 21.07.2025 00:00 – 22.07.2025 05:00 | |
| Point-to-Point Class Upgrade Zürich HB - Bern via Olten Reference no. 1397950678 Item no. 7725 | 1st class, single journey, Half- Fare Travelcard Valid: 21.07.2025 00:00 – 22.07.2025 05:00 | CHF 19.00 incl. 8.1% VAT |
| Point-to-Point Class Upgrade Bern - Zürich HB via Olten Reference no. 1397950695 Item no. 7725 | 1st class, single journey, Half- Fare Travelcard Valid: 21.07.2025 00:00 – 22.07.2025 05:00 | CHF 19.00 incl. 8.1% VAT |
| | Total | CHF 97.00 |

Do you have any questions about the charges made?

Open the list of your past EasyRide journeys in SBB Mobile and choose the relevant travel day. Then select the option 'Report a problem with this journey' and send us your question. We will look into it and get back to you promptly. You can find the [order overview](#) in your account under 'Orders'.

Do you have a general question or want to provide feedback on EasyRide?

In the app, tap on the 'Profile' tab, continue with tapping on 'Help & contact' and then on 'FAQ and contact'. This takes you to the SBB Help & Contact area. Enter your desired search term in the search tool and you'll see the answers to the most frequently asked questions.

By tapping on 'More on EasyRide', you can find answers to questions specifically about EasyRide. You can find information about SBB Mobile under 'More on SBB Mobile'.

Further information

[FAQ SBB Mobile and SBB Preview](#) [FAQ EasyRide](#) [General terms and conditions \(GTC\)](#)



[Your account on sbb.ch.](#)

SBB CFF FFS
[Wylenstrasse 123/125](#)
CH-3000 Bern 65

VAT number: CHE-102.909.703
sbb.ch

If you have any questions about your order or your journey, please contact the SBB Contact Center. Please state your order number and the date of travel for each enquiry.