



Passenger: Pfeiffer Josephine (ADT)

Booking ref: ZKOR29

Ticket number: 055 2110532618

VAT NUMBER: PI15907661001

FISCAL CODE: CF15907661001

Issuing office:

ITA AIRWAYS WEB CH REVENUE, INTERNET OFFICE, GENEVA

Telephone: TBA

Date: 21Apr2025

ELECTRONIC TICKET RECEIPT

At check-in, you must show a photo ID.

From	To	Flight	Departure	Arrival	Last check-in
ZURICH ZURICH AIRPORT	ROME FIUMICINO Terminal: 1	AZ573	19:05 01May2025	20:35 01May2025	
Class: JC, D	Operated by: ITA AIRWAYS Marketed by: ITA AIRWAYS			NVB (2): 01May2025 NVA (3): 01May2025	
Baggage (4): 1PC	Booking status (1): OK			Duration: 01:30	
Fare basis: DOCLEU1	Frequent flyer number: 333033435951032				
ROME FIUMICINO Terminal: 1	ATHENS ATHENS INT E VENIZELOS	AZ722	21:50 01May2025	00:45 02May2025	
Class: JC, D	Operated by: ITA AIRWAYS Marketed by: ITA AIRWAYS			NVB (2): 01May2025 NVA (3): 01May2025	
Baggage (4): 1PC	Booking status (1): OK			Duration: 01:55	
Fare basis: DOCLEU1	Frequent flyer number: 333033435951032				

(1) OK = Confirmed; RQ = Waitlist; SA = Space Available; NS = No Seat (2) NVB = Not valid before (3) NVA = Not valid after (4) If allowed under the Fare purchased, each passenger can check in a specific amount of baggage at no extra cost as indicated above in the column baggage. Under no circumstance each piece of baggage may exceed 32 kilos.

ELECTRONIC TICKET REMARKS

Notice: Key Baggage= Baggage allowed Kg= Kilograms PC= Pieces Nonref= Nonrefundable Nonendo= Nonendorsable Baggage Notice If the baggage box shows OPC or NIL, you have purchased a Light Fare.

PAYMENT DETAILS

Fare Calculation: ZRH AZ X/ROM AZ ATH196.69NUC196.69END
ROE0.889701

Form of payment: CC AX XXXXXXXXXXXX3874
XXXX 507755

Endorsements: NOENDO CONDITIONS APPLY

FARE DETAILS

Fare: CHF 175.00
Taxes: CHF 35.00CH
CHF 7.00HB
CHF 5.75IT
CHF 1.15MJ
Carrier Imposed Fees: CHF 60.50YQ
CHF 12.10YR
Total Amount: CHF 296.50

The carriage of certain hazardous materials, like aerosols, fireworks, and flammable liquids, aboard the aircraft is forbidden. If you do not understand these restrictions, further information may be obtained from your airline.

LEGAL AND PASSENGER NOTICES

ELECTRONIC TICKET

[Sign up to Volare](#), our loyalty program.

IMPORTANT INFORMATION

PLEASE NOTE - For flights that include a route in connection with the TRAIN identified by code 9B, it will be necessary to check in for the train route, starting from 72 hours before departure, on the website <https://check-in.accessrail.com/#/step1>.

For flights that include a route in connection with the TRAIN identified by code W2 (all German stations), you can check-in for the train route after purchasing the ticket, up to the day of departure of the train, on the website <https://www.rail-checkin.com/#/login>

For flights that include a route in connection with the TRAIN identified by code I6, it is not necessary to check in for the train route.

For complete information, see https://www.ita-airways.com/en_en/flight-train.html

If you are traveling with a partner airline, we recommend that you contact the other carriers for detailed information on possible [operational changes, travel restrictions or route suspensions](#).

In order to ensure protection from any fraud, authorized personnel may be required to show the credit card with which the ticket was purchased. Failure to present the original or copy of the credit card (if you are not the holder of the card with which the ticket was purchased) could mean you will not be permitted to board.

Passengers are informed that, in the event of reporting by national or international health bodies (WHO/CDC, etc ...) of countries where outbreaks of communicable infectious diseases are in progress and that they are classified as "Public Health Emergencies of national and international importance (PHEIC)," ITA Airways reserves the right to evaluate the possibility of not allowing passengers who have not passed the quarantine period for the infectious disease without clinical signs and symptoms to board its aircraft or who have not been certified by suitable health documentation.

The return ticket, or with intermediate stopovers, is valid only if used according to the flight order specified in the ticket. If the passenger does not show up to board a flight, the ticket will be canceled for subsequent flights, with **some exceptions***. For more information, please visit the page "[Online purchases](#)". Penalties apply to each passenger/ticket. The change could result in a fare supplement if the previously purchased fare is no longer available. The change, if permitted, must be requested before the departure of the flight that you want to change. The refund, if permitted, can be requested only if ITA Airways has been notified of the cancellation of the booking before the flight departure.

For tickets with round-trip or multi-route itineraries, where the flight solutions chosen by the customer for the individual routes have different fares (e.g. Light+Economy Classic), for all routes the most restrictive fare rule applies in relation to exchanges and refunds. ITA Airways reserves the right to apply to each route the relevant fare rule, wherever it is more favorable for the customer. For more information, please contact the Call Center.

For flights operated by partner airlines, it is necessary to contact the ITA Airways call center to confirm the meal on board. The special meal is confirmed only on flights where a full meal is offered on board and if requested at least 24 hours before flight departure ([more details on meals on board](#)).

For tickets purchased in Italy: in case of non-use, for any reason, of the outbound flight (or a leg of the outbound flight), the request to maintain the validity of the ticket for the return flight only can be accepted, only if previously communicated to ITA Airways.

- Within 24 hours after the departure time of the unused outbound flight.
- If the departure time of the return flight is within 24 hours of the outward journey, communication to the Contact Center must arrive at least two hours prior to the departure of the aforementioned return flight.

The Contact Center will issue a **new electronic ticket**, which means it will be necessary to check in on the website (if available) or at the airport.

If the passenger does not contact us or does so only after the time indicated, ITA Airways, where there are seats available on the flight, reserves the right to request payment of an amount equal to the difference between the price paid for the previously purchased ticket and the higher price applicable to the modified itinerary at the time of the reissue of the ticket.

FOR INTERNATIONAL FLIGHTS

The request to maintain the validity of the ticket for subsequent flights can be accepted in the event of the following causes:

- disease that prevents flying, proven by a suitable medical certificate from a hospital or an equivalent health care or hospitalization facility
- death of a first degree relative, spouse or cohabitant, proven by a death certificate
- fulfillment of obligations imposed by judicial authorities or police forces following the purchase of the ticket, proven by a copy of the decisions taken by these authorities

The occurrence of one of the aforementioned causes of force majeure must be communicated to ITA Airways at least two hours before the departure of the flight.

For more information, please contact our Contact Center from Italy on 800 936090.

Additional Services

For a unique travel experience, enjoy all the extra comfort and services offered by ITA Airways and its partners.

Airport in the City

Aeroporti di Roma's new exclusive service for ITA Airways customers. With Airport In The City, you can **check in and leave your hold baggage free of charge** for all **same-day ITA Airways** flights departing from Rome Fiumicino airport (*except USA and Israel destinations*): check in, leave your baggage and pick it up directly at the baggage claim belt at your final destination! [Find out more](#)

Rent a car with Budget. Save up to **20%** and earn lots of **Volare** points! Book now on [Flyanddrive](#)

Book your stay now easily and quickly thanks to our partnership with [Booking.com](#).

[GetYourGuide](#). **Book one of the 100,000 activities worldwide and earn Volare points.**

CHOOSE

Compensate for the CO2 emissions of your flight, and contribute to the implementation of certified projects with environmental and social purposes and help source Sustainable Aviation Fuel (SAF).

For further information, [please visit the dedicated website](#)

Be digital be sustainable!

Help us respect the environment, don't print, use our digital channels.

Notice:

Fare rules for the Light Fares

Baggage allowance: only hand luggage is allowed.

Check-in: via ITA Airways's website & mobile(when available), and/or the kiosks at the airport (where present). Otherwise please go to the check-in desk at the airport.

For more details on terms and conditions about the Light fares, kindly visit :

www.ita-airways.com

Notes

Depart - Arrive in local date/time

An additional management fee is added in case of a ticket refund request.

IVA INCLUSA NEI TERMINI DI LEGGE, OVE DOVUTA / VAT INCLUDED IF REQUIRED ACCORDING TO LAW CONDITIONS

DATA PROTECTION NOTICE: YOUR PERSONAL DATA WILL BE PROCESSED IN ACCORDANCE WITH THE APPLICABLE CARRIER'S PRIVACY POLICY AND, IF YOUR BOOKING IS MADE VIA A RESERVATION SYSTEM PROVIDER (GDS), WITH ITS PRIVACY POLICY. THESE ARE AVAILABLE AT <http://www.iatatravelcenter.com/privacy> OR FROM THE CARRIER AT https://www.ita-airways.com/en_us/special-pages/privacy.html OR GDS DIRECTLY. YOU SHOULD READ THIS DOCUMENTATION, WHICH APPLIES TO YOUR BOOKING AND SPECIFIES, FOR EXAMPLE, HOW YOUR PERSONAL DATA IS COLLECTED, STORED, USED, DISCLOSED AND TRANSFERRED.(APPLICABLE FOR INTERLINE CARRIAGE)

ITALIA TRASPORTO AEREO S.p.A. - Company with sole shareholder - REGISTERED OFFICE: Via Venti Settembre 97 – 00187 Roma, Italy - PEC: italiatrasportoaereo@legalmail.it - Rome Economic and Administrative Register No.1622937 - Registration number in the Companies Register of Rome, Tax ID, Vat Code 15907661001.

Share Capital € 720.000.000,00 fully paid-up. www.ita-airways.com

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